

ABSTRACT

One embodiment of the present invention includes a monitoring service that contacts patients who have recently visited a health care provider. This service gathers post-visit
5 information from the patient to improve patient compliance with the health care provider's instructions, provide better patient outcomes, increase patient satisfaction with their health care, and lower health care costs. In one form, the service utilizes pharmacists to contact patients as part of the monitoring service. Alternatively or additionally, data relating to the monitoring service is selectively collected and disseminated through a computer network.